# 2026 FLUSHING PROGRAM

## AN ESSENTIAL PART OF OUR ANNUAL SYSTEM MAINTENANCE PROGRAM

Each year, New Jersey American Water flushes the pipes in its water distribution system. This is an essential part of our system maintenance program, which helps us to continue to provide you with high-quality water service.

### WHY FLUSHING IS IMPORTANT

Flushing our system helps to clean out any build up of mineral deposits and sediment inside the pipes. These harmless deposits can occur when there is a reduced water demand. We also flush our hydrants to make sure they are operational and to check fire flows in our system.

### HOW WE FLUSH OUR PIPELINES

Flushing involves simultaneously opening fire hydrants in a specific area to create increased water flows. When crews are in your area, you may notice a drop in water pressure or discolored water. Discolored water may occur, because the sediment in water mains get stirred up when the fire hydrants are used and when the flow of water in mains is changed. This is normal. If this happens, it is not harmful. Simply let your water run until it is clear.

### HOW TO PREPARE FOR FLUSHING IN YOUR COMMUNITY

- Draw water for cooking ahead of time.
- Store a large bottle of water in the refrigerator for drinking.
- Check for discolored water before using the washing machine or dishwasher.

**Note:** If your laundry becomes stained, DO NOT USE BLEACH AND DO NOT PUT YOUR LAUNDRY IN THE DRYER. Rewash clothes immediately using more detergent or a heavy duty detergent and add a rust remover. Most rust removers can also be used on stained fixtures.

### WE'LL NOTIFY YOU WHEN WE'RE GETTING READY TO FLUSH IN YOUR NEIGHBORHOOD

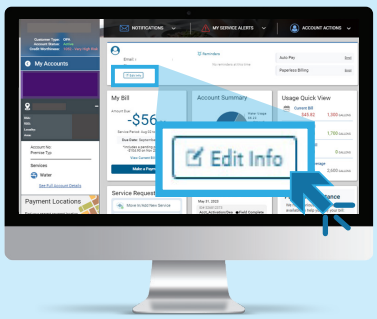
We use our customer notification system to notify customers before we begin flushing in a neighborhood.

**You must opt-in to receive these general alerts**, and you can choose how you'd like to receive them (by phone, text and/or email).

**Updating your alert preferences is easy.**

- **STEP 1:** Log on to **MyWater** at **amwater.com/mywater**.
- **STEP 2:** Click on the **Edit Info** button.
- **STEP 3**: Click the **Change** button under Alert Settings.

Alerts are also posted online at **newjerseyamwater.com/alerts**.




### INFRASTRUCTURE: ONE MORE WAY WE KEEP LIFE FLOWING