

Atlantic City Electric Ready to Keep Homes and Businesses Warm and Bright This Winter

Customers encouraged to take essential steps to prepare for whatever winter may bring

MAYS LANDING, N.J.(November 9, 2018) – Atlantic City Electric has taken essential steps to ready the local energy grid and provide customers with safe and reliable electric this winter. The local energy company has completed this work to prepare for colder temperatures and wintry weather –part of the \$312 million the company spends each year to modernize the local energy grid, perform maintenance and inspections, and enhance existing infrastructure.

“Each day work is being performed to further enhance reliability for customers and harden our system against severe weather,” said Gary Stockbridge, Atlantic City Electric region president. “Our preparation efforts are central to being ready to respond safely and quickly when customers need us this winter. It’s this seasonal preparation, as well as year-round investments in the reliability and resiliency of our system, that have helped us deliver the most reliable service in the company’s history in recent years.”

On the local electric grid, preparation includes inspecting and upgrading equipment; trimming trees, which cause about 40 percent of power outages; building new underground equipment; and installing stronger, tree-resistant aerial cable. Atlantic City Electric also continues to install smart technology that can automatically identify the location of damage, restore service more quickly, or isolate damage. Ongoing investments in the local energy grid have resulted in a 40 percent decrease in the frequency of outages for customers over the last five years.

Just as Atlantic City Electric prepares, customers should also prepare.

- Assemble an emergency storm kit. Include battery-powered radio or TV, flashlight, a first-aid kit, battery-powered or windup clock, extra batteries, special needs items, medications, multi-purpose tool, cell phones with chargers, and list of important and emergency phone numbers.
- Apply insulation, caulking, and weather stripping around your home to keep out the cold.
- Have a supply of bottled water and easy-to-prepare, non-perishable foods available.

- Keep a flashlight with fresh batteries on each floor of your home.
- Identify an alternate location for you and/or your family in case of extended outage.
- Review the manufacturer's instructions for safe operations of your generator. Do not connect a generator directly to your home's wiring. Never use a generator indoors or any enclosed area.
- Download Atlantic City Electric's app at atlanticcityelectric.com/mobileapp to keep informed during a storm.

Atlantic City Electric's preparation efforts also include conducting emergency response drills, testing computer and emergency systems, reviewing emergency processes and procedures, and coordinating closely with government and community partners. The company also participates in collaborative emergency response exercises with its Exelon sister companies – BGE, Com Ed, Delmarva Power, PECO and Pepco – to ensure each can provide seamless support during a storm. During the series of nor'easters last March, this coordination allowed crews from Com Ed to quickly respond and support power restoration efforts in the hardest hit parts of the East Coast.

Being prepared is a responsibility everyone should take seriously. If a severe storm hits, monitor local weather reports regularly and follow the advice of local emergency management officials. Immediately report a downed wire or service issue by calling 1-800-833-7476, visiting atlanticcityelectric.com, or through the company's mobile app.

More tips, resources and safety information are available at atlanticcityelectric.com/storm.

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